



# Content

SATM training should cover the following content as a minimum.

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## Roles and responsibilities

- Explain the importance and purpose of the Site Access Traffic Marshal.
- Recognise the potential impact of poor site access management on safety, productivity, and public perception of the construction project.
- List the Personal Protective Equipment requirements for Site Access Traffic Marshals.
- Describe the responsibilities and any limitations of Site Access Traffic Marshals guiding vehicles and the public in a range of operational scenarios.
- Explain how the Site Access Traffic Marshal's role interacts with other traffic management roles.

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## Principles of traffic management

- Explain why construction traffic needs to be managed, particularly in relation to safety.
- List the main components of good construction traffic management.
- Describe how to establish and take ownership of the Site Access Traffic Marshal's work zone.
- Describe the traffic management schemes that Site Access Traffic Marshal can use to control traffic.
- Explain the issues relating to vehicles accessing or egressing from the public highway.
- List the health, safety, and environmental requirements associated with site traffic management e.g. vehicle idling (emissions).

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## Controlling site traffic volumes

- Provide a basic overview of logistics planning and delivery management systems.
  - Explain the principles of lorry holding areas to manage traffic movement.
  - Communicate with lorry holding area to hold and call vehicles forward.
  - Describe the procedure for handling unexpected and unplanned site deliveries.
  - Describe the procedure for handling excess site traffic volumes.
  - Understand how vehicle holding areas contribute to overall site logistics and how to ensure effective use of these areas.
  - Recognise the impact of poor traffic volume management on local communities, including noise, pollution, and public safety.
  - Understand that contingency plans may need to be implemented for unexpected deliveries, including how to prioritise and redirect vehicles when needed.
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### Protecting members of the public

- List the vulnerable groups which require special attention.
- List the short and medium-term segregation methods used on the public footway.
- Use short term segregation methods on the public footway (subject to local authority approval).
- Communicate with the general public with a positive attitude using powers of persuasion in the interest of safety.
- Handle visitors appropriately and take action in the event of unauthorised access and unauthorised vehicle passengers.
- Escalate any risks or issues to site management as the need arises.
- Explain the correct use of the 'Stop Works' sign ensuring effective control traffic during site access and egress.

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### Vehicle safety requirements

- Identify the work-related road risk requirements of construction logistics contracts and their importance.
- Understand the CLOCS Standard's key vehicle safety requirements and their role in minimising risk to vulnerable road users (VRUs).
- List the main requirements of schemes such as the Fleet Operator Recognition Scheme (FORS) and Mission Zero and how these apply to client requirements.
- Describe the procedure to be taken when a vehicle is subjected to compliance checks.
- State the actions that could be taken in the event of a non-compliant vehicle or driver being identified.
- Identify and deal with safety issues relating to vehicles leaving a construction site.
- Describe how vehicle idling impacts emissions as well as the local community and to apply appropriate reduction measures.
- Demonstrate how to inspect:
  - Vehicle safety equipment, including blind spot minimisation systems, side under-run protection, and warning signage.
  - Presence of the fleet operator's certification.
  - Ensure driver compliance with Personal Protective Equipment (PPE) requirements.
  - Functioning vehicle safety equipment.
- Seek confirmation of:
  - Driver licence and VRU training.
  - Last-mile route taken.
  - Any occurrence of collisions/near-misses on route.



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### Actions in the event of an incident

- List the immediate safety actions to take in the event of an incident such as a road traffic collision, fire or environmental hazard.
- Safely control and direct an emergency service vehicle in the event of an incident.
- Provide witness statements to support the investigation process.
- State the reasons for adopting a positive culture towards reporting accidents, collisions, incidents and near misses to prevent recurrence.
- Explain the need to keep vigilant, observing for anything unusual.
- Recognise that there are local, regional and national campaign groups opposing infrastructure projects and developments.
- List the types of protest and tactics that campaign groups can use.
- Identify ways in which such protests could create a risk to project staff, members of the public and the protesters themselves.
- List the actions to take in the event of extremist and violent activity or illegitimate forms of protest.
- Recognise when a protest escalates into a security threat and identify appropriate actions to protect site personnel and the public.
- Signpost to further relevant training.

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### Practical experience

- Demonstrate the use of short-term segregation methods on the public footway (subject to authority).
- Conduct the procedure to be taken when a vehicle is subjected to compliance checks.
- Guide a vehicle onto and out of the site using appropriate hand signals and with all proper and due care for operatives and members of the public.

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### Assessment

- The training should include a test of the knowledge retained and understood with an appropriate pass mark, typically 70%.
  - Answers should be discussed to identify and address any gaps in understanding.
  - Delegates should receive a pass or fail for their performance in the practical element including correct hand signals, taking control, showing due care for operatives and the general public, safely guiding the vehicle at all times.
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