

MISSION ZERO

RAISING FLEET STANDARDS





RAISING FLEET STANDARDS

Mission Zero is a **Quality Standard** for the road fleet sector. It is a scheme for organisations to adopt a roadmap towards the vision of:

»
ZERO
COLLISIONS

»
ZERO
EMISSIONS

»
ZERO
PROHIBITIONS

Mission Zero is relevant to all **vehicles types** and **sizes** that are driven on the road.



HEAVY GOODS VEHICLE (HGV)



VAN



GREY FLEET



PASSENGER CARRYING VEHICLE (PCV)



WHEELED PLANT

MISSION ZERO BENEFITS

The Mission Zero Standard provides a single route to compliance for all fleet operators, helping you meet both legal and procurement requirements in a **simple solution**.



Annual assessment against your **legal requirements**



Reductions in **fuel & emissions**



Reduction in **collisions, repair & insurance costs**



Complies with **all specified procurement requirements**



No Upfront Fee for Registration



Reduction in **vehicle maintenance costs**



Reduction in **business mileage claims**



More **flexible driver training requirements**



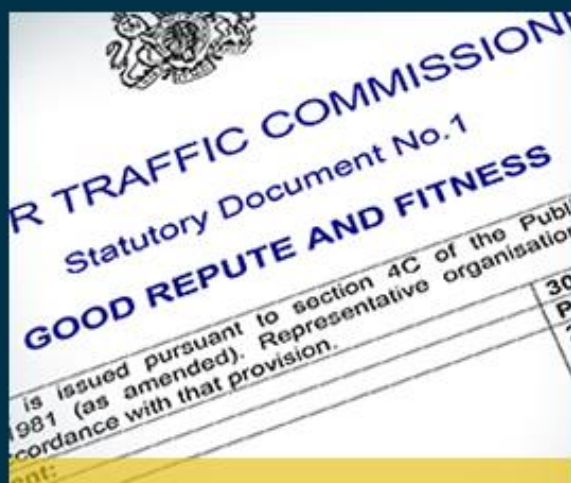
No Consultant Fees
60+ Documents FOC



No Subscription Fees
10 vehicles or less

A QUALITY STANDARD

Mission Zero's foundation is a full legal compliance audit ensuring that you are meeting your legal obligations at all times



**Operator
Licence
Obligations**



**Preventative
Maintenance
Inspections
(PMI)**



**Qualified &
Competent
Staff**



**Defect
Reporting**



**Drivers' Hours
and
Tachograph**



**Pre-Journey
Inspections**



KEY AREAS

There are five Key Management Areas (KMA) within the **Mission Zero Quality Standard**. Each KMA is required to have a policy and supporting procedures that includes the sub demonstrations within each KMA.

5 KEY MANAGEMENT AREAS



1/ Managing the operation



2/ Managing drivers' hours and tachographs



3/ Managing staff



4/ Managing vehicles



5/ Managing the journey

MISSION ZERO+

Mission Zero+ are additional requirements above and beyond the core Mission Zero Standard that are stipulated by organisations through their procurement process (in particular Work-Related Road Risk (WRRR), CLOCS and Sustainability). Each module provides fleet operators with a progressive path to improving safety and environmental standards

Mission Zero+ - Safety

Work Related Road Risk (WRRR)
Module 1 Silver

Work Related Road Risk (WRRR)
Module 2 Gold

Mission Zero+ - Sustainability

Sustainability – Module 1

Sustainability – Module 2

MISSION ZERO+



Work Related Road Risk (WRRR) Module 1 (Silver)

Accredited by Transport for London as equivalent to FORS Silver

- Recognised by TfL for WRRR contract clause
- Recognised by CLOCS
- Recognised by HS2
- Recognised by the MPA

Work Related Road Risk (WRRR) Module 2 (Gold)

Accredited by Transport for London as equivalent to FORS Gold

- Recognised by TfL for WRRR contract clause

MISSION ZERO+



Sustainability – Module 1

This module is the first stage for any fleet operator to demonstrate a commitment to sustainability and provides a structure to effectively manage sustainability within their transport operation, through the implementation of policies, procedures, and processes.

This module covers part of the United Nations Sustainable Development Goals (“SDG’s”), and has been designed to ensure that it is achievable and affordable for all transport operations, of any size.

Sustainability – Module 2

This module is the final stage for any fleet operator to demonstrate a full commitment to sustainability and fully aligns their transport operation to all seventeen of the United Nations Sustainable Development Goals.

This module incorporates elements from Sustainability Module 1, as well as additional requirements to ensure alignment to the United Nations Sustainability Development Goals.

ROUTES TO ACCREDITATION

Mission Zero has three routes for an operator to become accredited

1



SSO

Single-site Operation

Fleet operators with one operating site in scope of accreditation. This may be as there is either:

- ✓ Only one operating site for the whole organisation
- ✓ More than one site but accreditation is only required at a single site
- ✓ More than one site but each operate to different policies and procedures.

Audit requirements:

One audit at the operating site in scope of accreditation.

2



MSO

Multi-site Operation

Specifically designed for fleet operators with:

- ✓ Two or more operating sites in scope of accreditation
- ✓ All sites operating under the same policies and procedures

Audit requirements:

1 audit for 2-4 sites
3 audits for 5-15 sites
20% audited for 16+ sites

The main management centre will always be audited first

3



IFA

Internal Fleet Accreditation

For fleet operators who wish to use their own internal transport auditors and audit process to conduct audits

- ✓ Must have 16 or more operating centres
- ✓ Documented audit quality manual or management system
- ✓ Minimum of one auditor (employed or subcontracted)

Audit requirements:

Minimum of 20% of their operating centres annually, with 100% over a 5-year period

NEW AUDIT BENCHMARK

Mission Zero Auditors are there to support you, not judge you!



STEP CHANGE IN AUDITOR REQUIRMENTS

Not just about technical expertise & auditing experience; professionalism, attitude & behaviour equally important



AUDIT QUALITY, CONSISTENCY & EXPERIENCE

The quality, consistency and experience of every audit is priority. More stringent QA criteria; open & transparent if Auditor/AAP fails to meet audit quality criteria



OPEN & TRANSPARENT DIALOGUE

The Auditors encouraged to openly discuss results with the operator (subject to QA approval) including:

- ✓ Why the auditor feels they have not met a requirement(s) and to provide the operator a further opportunity to demonstrate
- ✓ Signpost any free Mission Zero resources available to help them meet requirements
- ✓ Capture comments from the operator if there is a disagreement with they auditor and they feel that they have met requirements



TRANSPARENT FEES

We don't charge exorbitant subscription fees and will always aim to support smaller operators. That's why, if you have a fleet size of 10 or less, we don't charge you any subscription fee

SUBSCRIPTION FEES

These are based on number of vehicles in scope of your accreditation:

- ✓ 1-10 Vehicles - £0
- ✓ 11-25 Vehicles - £250
- ✓ 26-50 Vehicles - £500
- ✓ 51-100 Vehicles - £750
- ✓ 100+ Vehicles - £1,000

AUDIT FEES

These are based on type of audit:

- ✓ Online Mission Zero Audit - £380
- ✓ On-Site Mission Zero Audit - £420
- ✓ Online Mission Zero Follow-Up Audit - £90
- ✓ On-site Mission Zero Follow-Up Audit - £190

TRANSPARENT FEES

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MISSION ZERO+ MODULE FEES

These are the fees for the Mission Zero+ modules (if you require them), that will be in addition to the audit fees:

Safety Modules

- ✓ Mission Zero+ Module 1 - Work Related Road Risk (FORS Silver Equivalent) - £115
- ✓ Mission Zero+ Module 2 - Work Related Road Risk (FORS Gold Equivalent) - £115
- ✓ Mission Zero+ Module 1 & 2 - Work Related Road Risk (Unified FORS Silver & Gold Equivalent) - £195

Sustainability Modules

- ✓ Mission Zero+ Module 1 - Sustainability - £75
- ✓ Mission Zero+ Module 2 - Sustainability - £75
- ✓ Mission Zero+ Module 1 & 2 - Unified Sustainability - £125



Funded & Subsidised Training Program

Delivered in partnership with



FUNDED TRAINING

The following types of training are funded by Transport for London:

- ✓ SAFE URBAN DRIVING (theory & on-cycle)
- ✓ VAN SMART (theory & on-cycle)
- ✓ LOCITY (theory only)

Courses are available through an open course program or operators can choose to have an on-site course subject to a minimum of 18 delegates per course



SUBSIDISED TRAINING

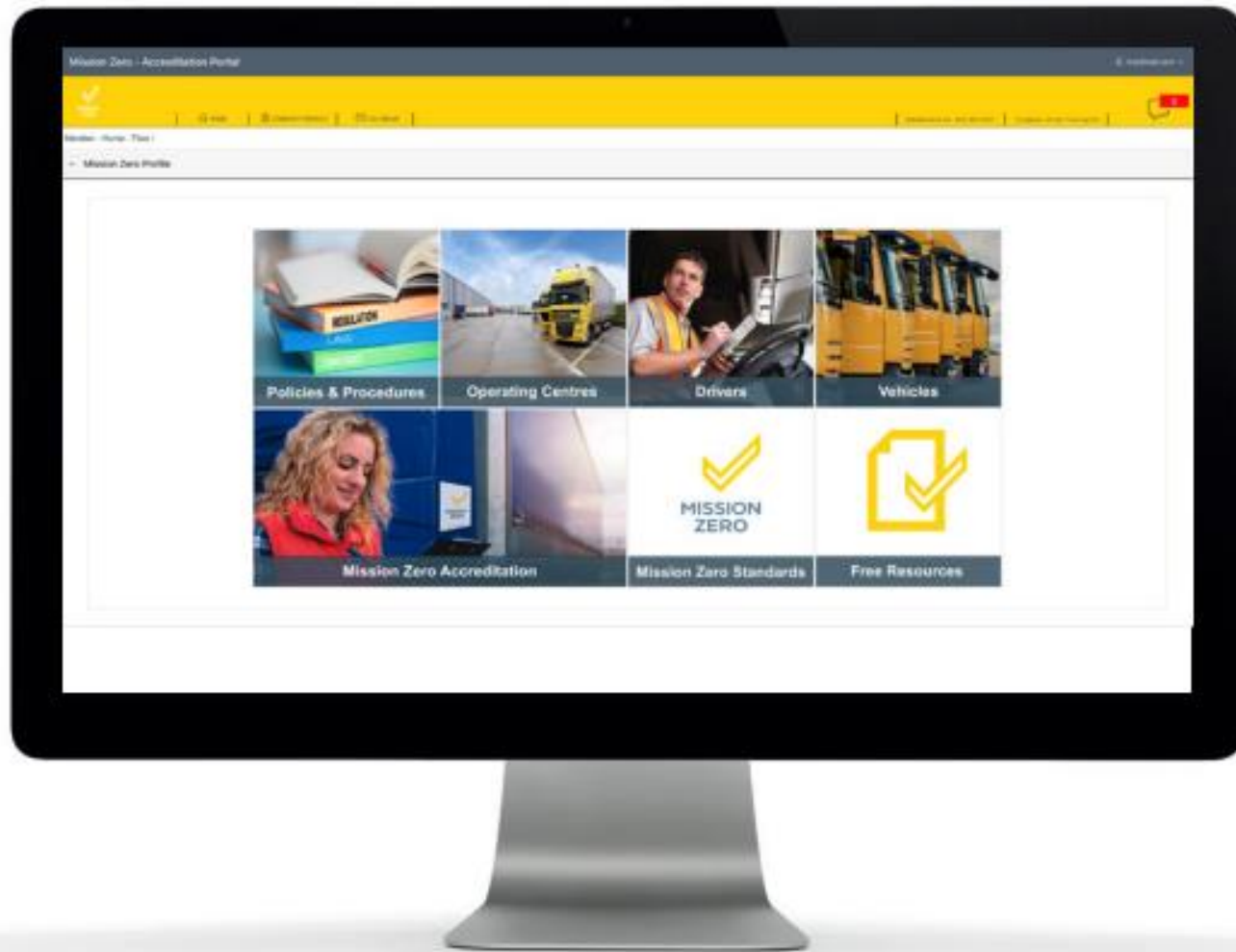
The following types of training are subsidised by Mission Zero:

- ✓ SAFE UK DRIVING incl. VIRTUAL REALITY
- ✓ TERRORISM RISK & INCIDENT PREVENTION
- ✓ FUEL EFFICIENCY, EMISSIONS & AIR QUALITY
- ✓ OPERATOR LICENCE AWARENESS TRAINING
- ✓ TRANSPORT MANAGER REFRESHER

Subsidised training will reduce your costs by 25%

Funded and subsidised training is subject to terms & conditions

A dedicated **accreditation portal** to support operators in applying and managing their accreditation:



FREE RESOURCES:

policies, risk assessments, emissions calculator etc.



MANAGE...

driver records, operating centres, policy documents etc.



BOOK...

audits instantly with automated reminders



DOWNLOAD...

certificates, vehicle badges, audit report instantly



MAINTAIN...

data throughout the year to reduce renewal audit times and workload

GOVERNANCE BOARD

We run Mission Zero, our Governance Board controls Mission Zero!



Determine any changes to the Mission Zero Standard



Determine the use of our profit surpluses for customer's benefit



Manage operator suspensions and terminations



Approve our budgets



SUCCESS STORIES

At Mission Zero, it is what our customer's think that really matters to us!



CHRIS BOWEN SPECIALIST TRANSPORT

"Along our journey to Mission Zero membership, we've been supported by a wonderful team of experienced professionals from various business departments and feel that the move to MZ has always been without fault."

Shane Harrison
Transport Manager



FLANNERY PLANT

"The forward thinking of Mission Zero to capture legal compliance and procurement requirements in one audit is priceless!"

John Moran
Transport Director



KILNBRIDGE

"Our focus is continuing and maintaining a high level of compliance on health and safety, the Mission zero audit incorporated all of this, including procurement requirements all in one audit"

Thomas Barrett
Plant and Transport Director



ESSEX BULK SERVICES

"We strongly feel that having the Mission Zero accreditation will enhance our operation policy and procedures and help us to maintain our compliance at a high level"

Craig Childs
Director



DARCICA

"Having a Mission Zero compliance audit enabled us to carry out a gap analysis on our business and find any potential risks"

Anthony Tattersall
Managing Director



MISSION
ZERO

START YOUR
JOURNEY



FOR ALL ENQUIRIES
CONTACT US

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Mission Zero

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