Levels of compliance:

Checking and monitoring process



Contractual compliance:

	Name	Tools and guidance
Stage: A	Compliant contracts Relevant contracts include CLOCS work related road risk clauses Suppliers informed For new contracts use of pre-qualification questionnaire to ensure suppliers compliant prior to award	 CLOCS.org.uk CLOCS Guide: Managing work related road risk in contracts Example CLOCS contractual clauses Example letter to suppliers CLOCS compliance check leaflet
Stage: B	There may be areas of the country where suppliers are not yet able to meet the requirements of the CLOCS Standard. You should complete a structured supply chain review to clearly demonstrate current capacity. You must give notice that compliance will be required within 6 months of advising them to do so, and clearly communicate what needs to be achieved if they wish to continue to win your work.	Example letter to suppliers
Stage: C	Follow-up through contracts Check compliance against information held online Reminder to suppliers Make contact with supplier and agree remedial action Follow up on non-compliance reports received from on-site compliance checking Make contact with supplier and agree remedial action or take appropriate commercial action	 FORS Online check: www.fors-online.org.uk/whos-on-board CLOCS compliance check leaflet Compliance check form Non-compliance report template

continues overleaf ...

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Levels of compliance:

Checking and monitoring process cont.



On-site compliance:

	Name	Tools and assistance
Level: 1	Monitor compliance levels on-site Checks carried out using compliance check form	 Compliance check form and non-compliance report template CLOCS compliance check leaflet Workplace poster
Level: 2	Warnings issued to non-compliant vehicles Checks carried out using compliance check form Compliance officer issues driver non-compliance notification	 Compliance check form and non-compliance report template Driver non-compliance notification CLOCS compliance check leaflet Workplace poster
Level: 3	Refuse access to non-compliant vehicles Checks carried out using compliance check form Vehicle and driver turned away as a material breach of contract has occurred. Recorded as a 'failed delivery' Driver issued with non-compliance notification Follow-up with operator through Stage C, Contractual Compliance	 Compliance check form and non-compliance report template Driver non-compliance letter CLOCS compliance check leaflet Workplace poster

Further information:

www.clocs.org.uk/resources.php

Where vehicles/drivers are found to be non-compliant, you are encouraged to notify the relevant accrediting body directly, e.g. for FORS accredited operators, email compliance@fors-online.org.uk